

République Algérienne Démocratique et Populaire
Ministère de l'Enseignement Supérieur et de la Recherche Scientifique

**ECOLE SUPERIEURE EN INFORMATIQUE 08 MAI 1945 SIDI BEL
ABBES**



Mémoire

En vue de l'obtention du diplôme **d'ingénieur d'état**

Filière : **Informatique**

Spécialité : **Ingénierie des Systèmes Informatiques (ISI)**

Thème

Credit card fraud detection using machine learning

Presented By :

M^{lle} Kiniouar Chaima

M^{lle} Bouamra Yousra

Soutenu le : 04/07/2023

Devant le jury composé de:

Président: **M^r** Keskes Nabil

Examinatrice: **M^{me}** Bezzouacha

Encadrant: **M^{me}** Saidi Imène

Co-encadrant: **M^r** Mahammed Nadir

Année universitaire 2022/2023

Acknowledgements

First of all, thanks to Allah Almighty for giving us all the patience, courage, will, and motivation that allowed us to accomplish this work.

I dedicate this project to my dear parents, for whom no dedication can express my sincere feelings, for their unlimited patience, their contained encouragement, and their help, as a testimony of my deep love and respect for their great sacrifices. And would like to express my sincerest gratitude to my dissertation advisor Madam Iméne Saidi and Sir Mahammed Nadir, for their unwavering support, guidance, and expertise throughout my graduation project. Their mentorship has been invaluable, and I am grateful for the time and effort they invested in my research.

I offer my appreciation to Fatima Zohra Bouladjoul the CEO and founder of Zero Cash startup for her contribution to my graduation project. Her assistance, feedback, and resources have been instrumental in shaping my research and ideas.

In conclusion thanks to all the participants who took part in my research, for their time, effort, and willingness to share their experiences and insights with me. Without their contributions, this project would not have been possible.

Abstract

The use of credit cards in financial transactions has brought about changes in global operations. Despite being a cash-based society, Algeria is increasingly embracing digital payment methods. However, the country faces obstacles such as the low level of financial literacy, cultural norms surrounding cash, and limited digital infrastructure in some areas. Although credit cards offer various advantages, they also pose a risk of fraudulent activities. To protect their clients, financial institutions, banks, and businesses have devised methods to detect unusual transactions. To this end, a credit card fraud detection model based on machine learning is being developed as part of this project to counter illegal activities.

Keywords: Credit card frauds, machine Learning, classification technique, fraud detection.

Résumé

L'utilisation des cartes de crédit dans les transactions financières a engendré des changements dans les opérations mondiales. Malgré le fait que l'Algérie soit une société à base de cash, elle adopte de plus en plus les méthodes de paiement numériques. Cependant, le pays est confronté à des obstacles tels que le faible niveau de littératie financière, les normes culturelles entourant l'argent liquide et l'infrastructure numérique limitée dans certaines régions. Bien que les cartes de crédit offrent divers avantages, elles présentent également un risque d'activités frauduleuses. Pour protéger leurs clients, les institutions financières, les banques et les entreprises ont élaboré des méthodes pour détecter les transactions inhabituelles. Dans ce cadre, un modèle de détection de fraude par carte de crédit basé sur l'apprentissage automatique est en cours de développement dans le cadre de ce projet pour contrer les activités illégales.

Mots-clés: Fraudes par carte de crédit, apprentissage automatique, technique de classification, détection de la fraude.

Acronyms

- **ACFE** : Association of Certified Fraud Examiners
- **AIS** : Artificial Immune Systems
- **ANN** : Artificial Neural Network
- **BBN** : Bayesian Belief Networks
- **CART** : Classification and Regression Trees
- **CNN** : Convolutional Neural Network
- **CNP** : Card not present
- **CSE)** : Computer Systems Engineering
- **CVV2** : Card Verification Value 2
- **DT** : Decision Tree
- **ELM** : Extreme Learning Machine
- **FN** : False Negative
- **FP** : False Positive
- **GA** : Genetic Algorithms
- **HMM** : Hidden Markov Models
- **KNN** : K Nearest Neighbors
- **LR** : Logistic Regression
- **MLP** : Multilayer Perceptron
- **ML** : Machine Learning
- **NB** : Naive Bayes
- **NLP** : Natural Language Processing

- **PCA** : Principal Component Analysis
- **RF** : Random Forest
- **REST** : Representational State Transfer
- **SMOTE** : Synthetic Minority Oversampling Technique
- **SOAP** : Simple Object Access Protocol
- **SVM** : Support Vector Machines
- **TPR** : True Positive Rate
- **TN** : True Negative
- **TP** : True Positive
- **TSVM** : Transductive SVM
- **4IR** : Fourth Industrial Revolution